

# Supportive Care Pathway (SCP)

Client scores 10+ on the PHQ-9

Clinical staff administers the Columbia Suicide Severity Scale C-SSRS.

The **Columbia Lifetime/Recent** is completed only at the client's very first visit or if they have not had a Columbia completed prior.

The **Columbia Since Last Contact** is completed each visit after the Columbia Lifetime/Recent has been administered.

Client scores Moderate Risk or High Risk on either Columbia

Based on the Columbia score and conversation with the client, Clinical Staff uses clinical judgement to determine if client should be enrolled on the Supportive Care Pathway.

Clinical staff enrolls client on the Supportive Care Pathway in Avatar using Clinical Pathway Enrollment Form. Clinical staff will also complete the Supportive Care Pathway Information Form.

## Client Contacts

Clinical Staff contacts the client at a frequency agreed upon by the client and the clinical provider that enrolled the client on the SCP (e.g. every 3 days, 5 days, etc.). The Clinical Staff completes the Columbia Since Last Contact and reviews the Safety Plan with the client during each contact.

## Missed Appointments/Contact Calls

Clinical Staff is to attempt contact two (2) times the day of the missed appointment or unanswered contact call. Then Clinical Staff will attempt to contact client's emergency contact. If there has still been no contact with the client after 24 hours, Clinical Staff will follow department No-Show protocol.

## Client Appointments

If a client has a scheduled appointment with their primary provider (as indicated by the SCP hierarchy) while they are on the SCP, that appointment will be counted as a contact day. The provider completes the Columbia Since Last Contact and reviews the Safety Plan with the client.

## Exiting the Pathway/Disenrolling a Client

Client has two (2) consecutive low risk Columbia screeners

**AND**

Clinical judgement from a fully-licensed clinician approves the disenrollment

Clinical Staff disenrolls client from the SCP in Avatar using the Clinical Pathway Disenrollment Form